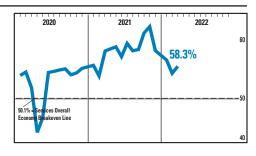
Anthony Nieves, CPSM, C.P.M., A.P.P., CFPM

Chair of the Institute for Supply Management® Services Business Survey Committee

PMI at 58.3%

In March, the Services PMI® registered 58.3 percent, a 1.8-percentage point increase compared to the February reading of 56.5 percent. The 12-month average is 62.3 percent, which reflects consistently strong growth in the services sector. The March reading indicates the services sector grew for the 22nd consecutive month after two months of contraction and 122 months of growth before



that. A reading above 50 percent indicates the services sector economy is generally expanding; below 50 percent indicates the services sector is generally contracting.

Services at a Glance

INDEX	Mar Index	Feb Index	% Point Change	Direction	Rate of Change	Trend* (months)
Services PMI®	58.3	56.5	+1.8	Growing	Faster	22
Business Activity	55.5	55.1	+0.4	Growing	Faster	22
New Orders	60.1	56.1	+4.0	Growing	Faster	22
Employment	54.0	48.5	+5.5	Growing	From Contracting	1
Supplier Deliveries	63.4	66.2	-2.8	Slowing	Slower	34
Inventories	51.7	50.8	+0.9	Growing	Faster	2
Prices	83.8	83.1	+0.7	Increasing	Faster	58
Backlog of Orders	64.5	64.2	+0.3	Growing	Faster	15
New Export Orders	61.0	53.0	+8.0	Growing	Faster	2
Imports	45.0	51.7	-6.7	Contracting	From Growing	1
Inventory Sentiment	40.2	55.3	-15.1	Too Low	From Too High	1
Overall Economy				Growing	Faster	22
Services Sector				Growing	Faster	22

*Number of months moving in current direction

Services ISM® Report On Business® data has been seasonally adjusted for the Business Activity, New Orders, Employment and Prices indexes



Commodities Reported

Commodities Up in Price: Aluminum Products (4); Butter; Chicken (7); Corrugated Boxes; Copper; Diesel Fuel (16); Electrical Components (14); Electronic Components (4); Energy; Food Products; Freight (11); Fuel (15); Fuel Related Products; Gasoline (16); Gasoline Related Products; Labor (16); Labor — Temporary (2); Lumber (3); Metal Based Products; Natural Gas; Office and Computer Supplies; Oriented Strand Board (OSB) (2); Paper (2); Paper Products (4); Petroleum; Pharmaceuticals; Plastic Products (8); Polyvinyl Chloride (PVC) Products (7); Propane; Resin Based Products; Stainless Steel Products; Steel Products* (15); and Transportation Costs (2).

Note: To view the full report, visit the ISM® Report On Business® website at ismrob.org

The number of consecutive months the commodity has been listed is indicated after each item. *Reported as both up and down in price.

Economic activity in the services sector grew in March for the 22nd month in a row — with the Services PMI® registering 58.3 percent — say the nation's purchasing and supply executives in the latest Services ISM® Report On Business®.

The Business Activity Index registered 55.5 percent, an increase of 0.4 percentage point compared to the reading of 55.1 percent in February, and the New Orders Index figure of 60.1 percent is 4 percentage points higher than the February reading of 56.1 percent. The Prices Index registered 83.8 percent, up 0.7 percentage point from the February figure of 83.1 percent and its second-highest reading ever, behind December 2021 (83.9 percent). Services businesses are continuing to replenish inventories, as the Inventories Index expanded for a second straight month; the reading of 51.7 percent is up 0.9-percentage point from February's figure of 50.8 percent.

The 17 services industries reporting growth in March — listed in order — are: Educational Services; Arts, Entertainment & Recreation; Utilities; Construction; Wholesale Trade; Accommodation & Food Services; Other Services**; Real Estate, Rental & Leasing; Information; Transportation & Warehousing; Public Administration; Retail Trade; Management of Companies & Support Services; Finance & Insurance; Professional, Scientific & Technical Services; Mining; and Health Care & Social Assistance. ISM

+Other Services (services such as Equipment & Machinery Repairing, Promoting or Administering Religious Activities; Grantmaking; Advocacy; and Providing Dry-Cleaning & Laundry Services, Personal Care Services, Death Care Services, Pet Care Services, Photofinishing Services, Temporary Parking Services and Dating Services.

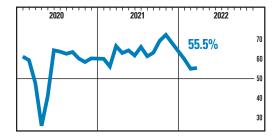


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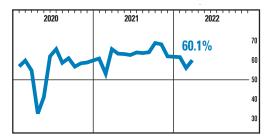
Services PMI®

Analysis by Anthony Nieves, CPSM, C.P.M., A.P.P., CFPM, Chair of the Institute for Supply Management® Services Business Survey Committee



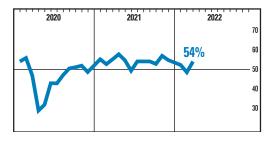
Business Activity

ISM's Business Activity Index registered 55.5 percent. The 13 industries reporting an increase in business activity for the month of March — listed in order — are: Arts, Entertainment & Recreation; Educational Services; Wholesale Trade; Other Services*, Utilities; Accommodation & Food Services; Information; Construction; Public Administration; Transportation & Warehousing; Finance & Insurance; Management of Companies & Support Services; and Professional, Scientific & Technical Services.



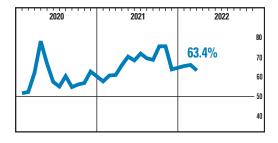
New Orders

ISM's New Orders Index registered 60.1 percent. Fifteen industries reported growth of new orders in March, in the following order: Arts, Entertainment & Recreation; Educational Services; Wholesale Trade; Management of Companies & Support Services; Real Estate, Rental & Leasing; Utilities; Mining; Other Services 'F; Construction; Information; Accommodation & Food Services; Professional, Scientific & Technical Services; Finance & Insurance; Public Administration; and Transportation & Warehousing.



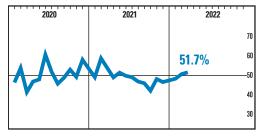
Employment

ISM's Services Employment Index registered 54 percent. The 13 industries reporting an increase in employment in March — listed in order — are: Accommodation & Food Services; Arts, Entertainment & Recreation; Construction; Transportation & Warehousing; Real Estate, Rental & Leasing; Educational Services; Wholesale Trade; Retail Trade; Finance & Insurance; Professional, Scientific & Technical Services; Public Administration: Utilities: and Health Care & Social Assistance.



Supplier Deliveries

The Supplier Deliveries Index registered 63.4 percent. The 16 industries reporting slower deliveries in March — listed in order — are: Other Services ; Retail Trade; Utilities; Educational Services; Information; Construction; Real Estate, Rental & Leasing; Mining; Public Administration; Transportation & Warehousing; Agriculture, Forestry, Fishing & Hunting; Management of Companies & Support Services; Health Care & Social Assistance; Wholesale Trade; Accommodation & Food Services; and Finance & Insurance.



Inventories

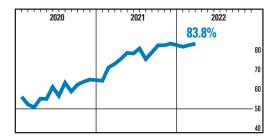
The Inventories Index registered 51.7 percent. The eight industries reporting an increase in inventories in March — listed in order — are: Mining; Retail Trade; Arts, Entertainment & Recreation; Utilities; Educational Services; Accommodation & Food Services; Wholesale Trade; and Professional, Scientific & Technical Services.

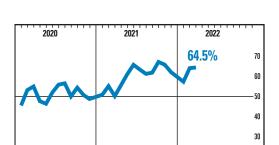
^{***}Other Services (services such as Equipment & Machinery Repairing; Promoting or Administering Religious Activities; Grantmaking; Advocacy; and Providing Dry-Cleaning & Laundry Services, Personal Care Services, Death Care Services, Pet Care Services, Photofinishing Services, Temporary Parking Services and Dating Services).

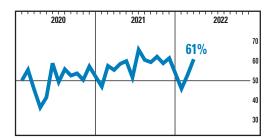
ISM® Report On **Business®**

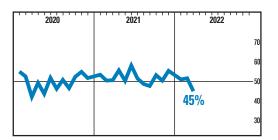
Services PMI®

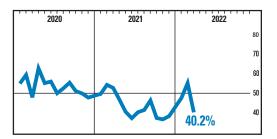
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Prices

Prices paid by services organizations for materials and services increased in March for the 58th consecutive month, with the index registering 83.8 percent. All 18 services industries reported an increase in prices paid during the month of March, in the following order: Construction; Management of Companies & Support Services; Mining; Transportation & Warehousing; Utilities; Agriculture, Forestry, Fishing & Hunting; Real Estate, Rental & Leasing; Information; Wholesale Trade; Arts, Entertainment & Recreation; Educational Services; Public Administration; Other Services; Retail Trade; Professional, Scientific & Technical Services; Accommodation & Food Services; Health Care & Social Assistance; and Finance & Insurance.

Backlog of Orders

The ISM Services Backlog of Orders Index registered 64.5 percent. The 11 industries reporting an increase in order backlogs in March — listed in order — are: Real Estate, Rental & Leasing; Utilities; Construction; Management of Companies & Support Services; Retail Trade; Educational Services; Transportation & Warehousing; Professional, Scientific & Technical Services; Health Care & Social Assistance; Public Administration; and Wholesale Trade.

New Export Orders

The New Export Orders Index registered 61 percent. The nine industries reporting an increase in new export orders in March — listed in order — are: Real Estate, Rental & Leasing; Utilities; Agriculture, Forestry, Fishing & Hunting; Arts, Entertainment & Recreation; Accommodation & Food Services; Wholesale Trade; Finance & Insurance; Information; and Transportation & Warehousing.

Imports

The Imports Index contracted in March after five previous months of growth, registering 45 percent. The seven industries reporting an increase in imports for the month of March — listed in order — are: Public Administration; Utilities; Transportation & Warehousing; Accommodation & Food Services; Wholesale Trade; Information; and Professional. Scientific & Technical Services.

Inventory Sentiment

The ISM Services Inventory Sentiment Index contracted in March for the 11th time in the last 12 months, registering 40.2 percent. The five industries reporting sentiment that their inventories were too high in March are: Arts, Entertainment & Recreation; Other Services Educational Services; Health Care & Social Assistance; and Utilities.

^{***}Other Services (services such as Equipment & Machinery Repairing; Promoting or Administering Religious Activities; Grantmaking; Advocacy; and Providing Dry-Cleaning & Laundry Services, Personal Care Services, Death Care Services, Pet Care Services, Photofinishing Services, Temporary Parking Services and Dating Services).